



#### MidAtlantic AETC Webinar Wednesday Series

# Understanding the Power of Cultural Humility in the HIV Community

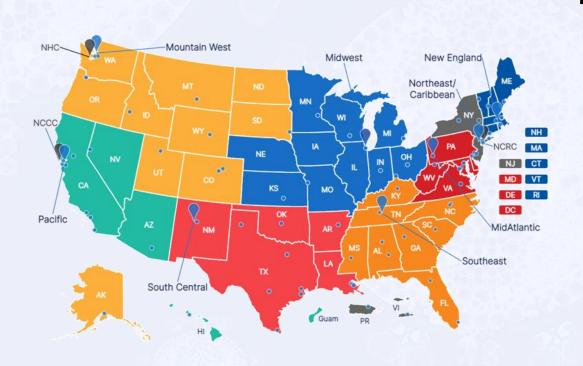
Presented by:

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Community Nurse Educator

Delaware Regional Partnership of the MidAtlantic AIDS Education and Training Center

## MAAETC & DE Regional Partnership



#### Delaware's Team

Adam Skrzynski, M.D. Regional Director

Danielle Johnson, BSN, RN Community Nurse Educator

Lori Holsey Regional Coordinator

#### **Objectives**

- Describe what is meant by viewing cultural humility through a "trauma-informed lens"
- Define cultural humility versus cultural competence
- Discuss how cultural bias can affect decision making by patients, staff, and the healthcare team
- Delineate aspects of cultural humility that impact patient care for those with and at risk for HIV

# Poll Question #1: What is your background/profession?

- Please choose from the following or add to the chat:
  - Case Manager
  - Social Worker
  - Nurse
  - Nurse Practitioner
  - Physician Assistant
  - Doctor
  - Pharmacist
  - Other



#### What is Culture?



Culture Wheel - NMAC



#### What is Culture?

- Creates and maintains complex social systems
- Transmitted across generations
- Shared by a group, but <u>perceived differently by</u> <u>individuals within the group</u>
- Helps us meet basic needs of survival

#### **Culture and Trauma Intersect**

- Trauma can affect individuals, communities, and generations
- Trauma can shape a culture
- Culture influences the vulnerability, expression, and response to trauma and traumatic stress



#### Trauma in those living with HIV

- Approximately <u>1/2</u> of PLWH report childhood physical or sexual abuse
- 55% of women and 20% of men LWH experience intimate partner violence (IPV) and 24% of women experience IPV after disclosing their HIV serostatus
- 64% of those LWH have PTSD



https://www.europeanpharmaceuticalreview.com/article/163004/hiv-treatment-evolution-drug-development-to-meet-the-modern-needs-of-patients/

 As high as <u>95%</u> of those LWH have experienced <u>1 traumatic</u> <u>stressor</u>



# How Can Culture/Trauma Affect PLWH's Health?



- How we communicate with our clients
- What foods our clients eat or have access to
- Where healthcare is accessed
- With whom healthcare is accessed
- Feelings or beliefs about health, healthcare, and how to heal
- It can strengthen or even hinder relationships with clients
- Can affect interventions and treatments



# Cultural Competency vs Cultural Humility





## **Cultural Humility**





https://youtu.be/16dSeyLSOKw?si=jlOPYAeEQkAv6zPm

#### Three Dimensions of Cultural Humility

Lifelong learning and critical self-reflection

- Recognize and mitigate power imbalances

- Institution has to model as well

#### Self-Reflection



FIVE HABITS THAT ENHANCE

## SELF-REFLECTION AND PERSONAL GROWTH

**Be honest with yourself.** Be honest with yourself about how things are going and how you are behaving.

**Notice behavior patterns.** Be aware of your habits so you can actively weaken the ones you don't want and strengthen the ones you do want.

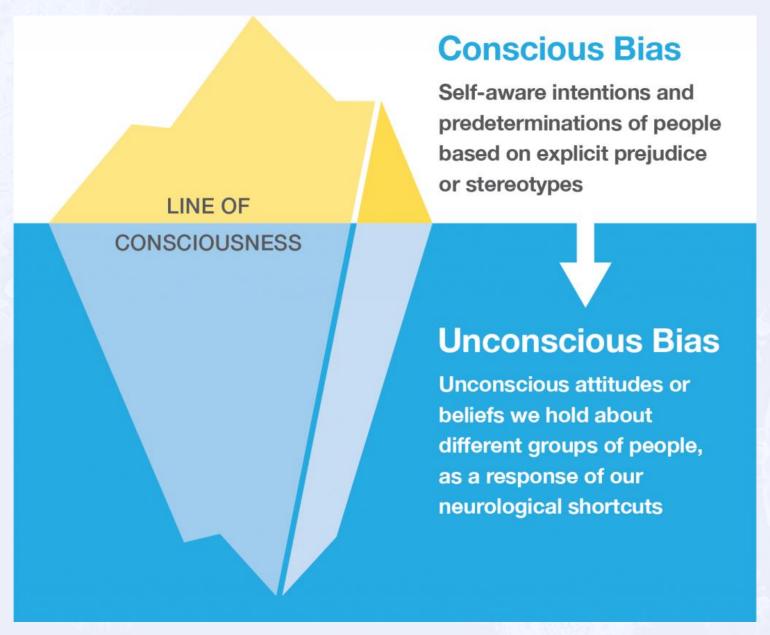
Be able to articulate your core values. Take time to consider what's most important to you so that you can evaluate whether or not you're living those values.

**Be forgiving.** Be gentle with yourself when you don't get it right. We all make mistakes

Keep track of your self-reflection.

Start a journal where you record your observations and monitor your personal growth.







#### **Implicit Bias**

"....an aspect of implicit social cognition: the phenomenon that perceptions, attitudes, and stereotypes can operate prior to conscious intention or endorsement."

American Psycological Association

# Poll Question #2: Do healthcare professionals have implicit biases?

- Please choose one of the following that best answers the above poll according to what you have personally experienced:
  - a) No—they should act "professionally" and be "above bias."
  - b) Rarely
  - c) Often
  - d) Yes—it is inevitable!



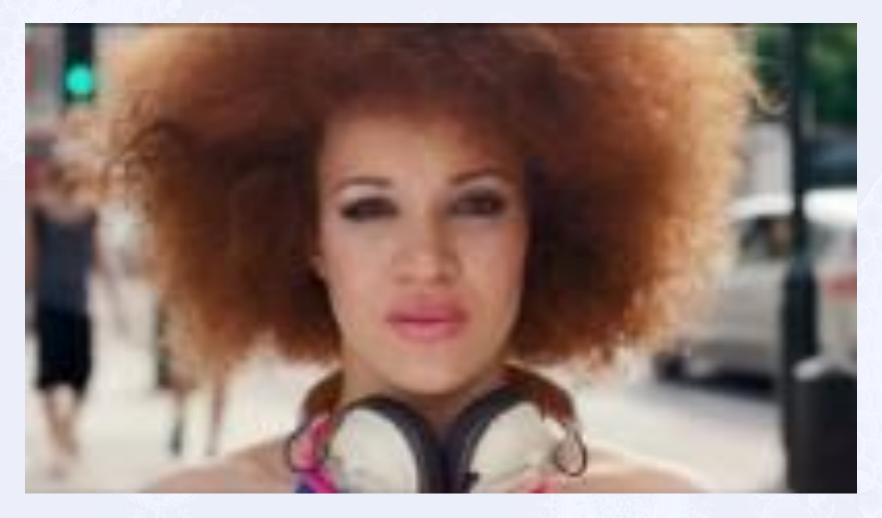
## Do healthcare professionals have implicit biases?



Six Biases About Bias, Debunked (forbes.com)



## Blind Spots: Challenge Assumptions







#### Project Implicit



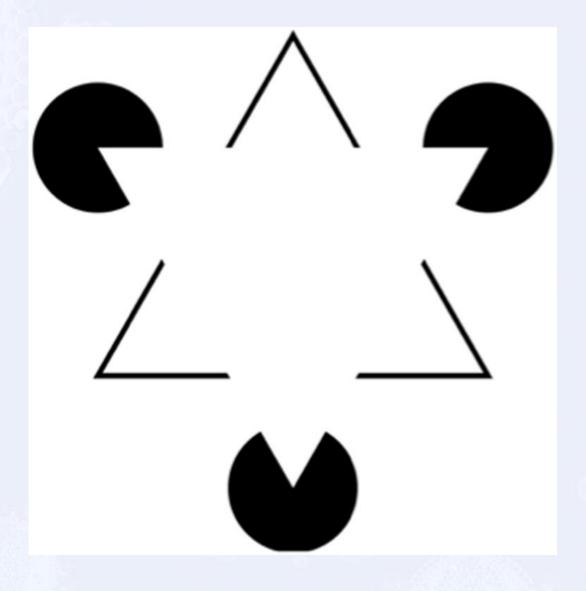






#### Poll 3: What do you see?

- Please choose one option in the poll or type your answer in the chat to this question concerning the picture on the following slide:
  - a) A white triangle over a black outlined triangle, with the corners of the white triangle also covering three black circles
  - b) Lines and circles on a page
  - c) Three Pac-mans and three "Vs"
  - d) Something entirely different



https://www.researchgate.net/figure/The-Kanizsa-triangle-illustrates-two-forms-of-filling-in-illusory-contours-and-amodal\_fig6\_322439175



#### Three Dimensions of Cultural Humility

- Lifelong learning and critical self-reflection

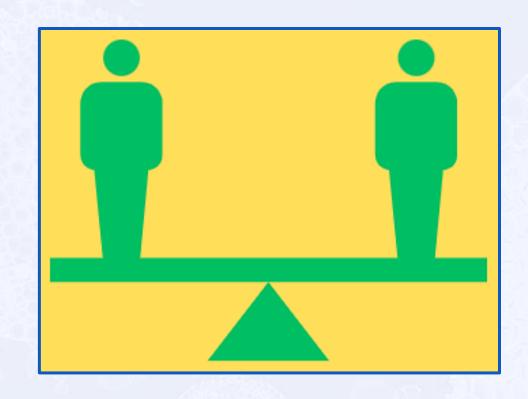
Recognize and mitigate power imbalances

- Institution has to model as well

# Recognizing and Mitigating Power Imbalances

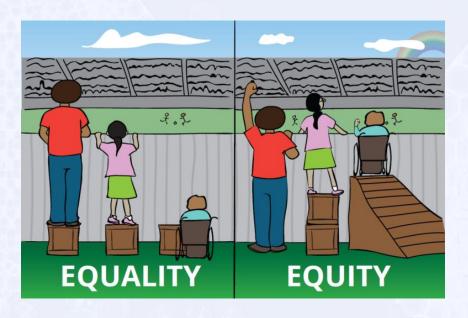
## Ryan White HIV/AIDS Program (RWHAP)

- 9/10 clients receiving HIV care are virally suppressed (2022)
- Over half the people with HIV receive RWHAP services (2022)



#### **Equality & Equity in the HIV Community**

- Equality: means each individual or group of people is given the same resources or opportunities.
- each person has different circumstances and allocates the exact resources and opportunities needed to reach an equal outcome.



https://www.equitytool.org/equity/

# Medication Compliance vs. Adherence: What's the Difference?

#### **Compliance**

- -Clinician-centered
- -Clinician dominance
- -Information is dictated
- -Goal: patient obedience
- -Activities are dictated
- -Rules are dictated
- -Persuade, coerce
- -Resistance is not tolerated

#### **Adherence**

- -Patient-centered
- -Clinician-patient collaboration
- -Information is exchanged
- -Goal: patient self-mastery
- -Activities are negotiated
- -Rules matched to lifestyle
- -Discuss, negotiate, motivate
- -Resistance provides information for adaption



## Three Dimension of Cultural Humility

Lifelong learning and critical self-reflection

- Recognize and mitigate power imbalances

Institution has to model as well

## Recognize the "Script"





## **Cultural Humility Continuum**





#### **Benefits of Cultural Humility**



- Improve health outcomes
- Encourage patient engagement
- Increase treatment adherence
- Benefit provider and staff wellness
- Improves patient satisfaction
- Reduce health inequalities

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